



In-Home Care Solutions for Aging in Place

## Summer 2019 Newsletter



June 2019

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### Raising the Bar by Rewarding Exceptional Caregiving

Everyday 10,000 Americans celebrate their 65<sup>th</sup> birthday. As the senior population continues to grow the need for quality in-home care rises. In response, this past February Assisted Living Services' executive team launched the "Platinum Caregiver Award Program" to attract, attain, and reward the best caregiver talent in the state.

Since its inception, leadership has awarded four employees with the prestigious Platinum Caregiver title. Each



recipient was selected after earning the highest quality scores from Homecare Pulse, a third-party company that surveys customer satisfaction. Clients or family members are contacted at random to rate the services and quality of care that is being provided. The monthly survey provides an opportunity to mention caregivers who went “above and beyond” when caring for them or their loved one.



In appreciation of their hard work and dedication, the platinum caregiver receives a \$5,000 bonus as well as a crystal statue and a certificate of merit. “It is our way of rewarding individuals who are truly exceptional. We hope that this award will not only inspire our staff to be great but affect the entire eldercare industry for the better,” said Mario D’Aquila, Chief Operating Officer.



To learn more about Homecare Pulse please visit:

<https://www.homecarepulse.com/>

Source: <https://www.forbes.com/sites/larrymyler/2016/06/02/the-aging-of-america-will-create-a-279b-opportunity-by-2020/#19e52b1a5bd3>



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## New Staff Announcement

We are pleased to announce that we have welcomed six new members to our professional roster. Each filled position will enhance our ability to deliver quality care and services to each client and their family.

- Robin Monks, Administrative Assistant, Fairfield Branch
- Margo Caterraccio-Volosin, MBA, Staff Accountant
- Philip Fakiyesi, Scheduling Manager
- Leah Goggins, RN, Assistant Director, Adult Family Living Program
- Karolyn Donaldson, RN, Adult Family Living Program
- Bill Bonos, Technology Specialist and Sales Representative

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## Extreme Heat and Summer Safety for Seniors

As many of us look forward to the summer sizzle, we need to be proactive about monitoring the elderly who can be particularly susceptible to heat-related illness. Air conditioning is the number one way to protect seniors from heat-related illness. If you have an elderly neighbor, friend, or loved one make sure they are using their air conditioner or if they do not have one bring them to an environment such as a senior center, mall, or library – not only will they appreciate you spending some time with them but they will benefit from being in a public facility that is cool. You should also encourage plenty of cool fluids, but avoid liquids that contain alcohol. Encourage that they wear light clothing. If you can, check on them at least twice a day during this period of extreme heat. Be aware of the signs of heat stroke – a potentially life threatening emergency, which include:

1. high body temperature
2. red, hot, dry skin
3. headache
4. dizziness, nausea, and confusion

...and do not hesitate to call 911 and begin cooling the person.

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## Innovative Technology

Advances in technology and smart devices have significantly improved personal safety for senior citizens while increasing independence. Now the next generation of fall detection technology is being offered by sister company Assisted Living Technologies.

“Walabot HOME is the first and only automated fall alert system developed specifically for the bathroom, where 80% of falls take place,” says Bill Bonos, Technologies Specialist and Sales Representative. “It is also the only fall detection device that does not require any wearable necklace or bracelet. It is automatically activated without pushing a button.”

The Walabot HOME starts by learning a home’s particular bathroom, then continuously monitors for situations that indicate a fall using the world’s most advanced radio frequency sensors. It delivers four times more accuracy than other automatic fall alert systems while ensuring privacy. If a person falls, the designated emergency contact is notified through a two-way voice call and a text message. The alarm can be disabled at any time simply by standing up.

Interested in learning more about the Walabot HOME or any other technologies solution for seniors contact our ALT team at (203) 235-8324.

Walabot HOME

**In case you missed it!**

1. Fairfield Health and Wellness Expo on March 16 at Fairfield



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## Homecare Pulse Quality Assurance Results



University

2. Dementia Education Conference on April 4<sup>th</sup> at Mohegan Sun

3. Connecticut Assisted Living Associations on April 11<sup>th</sup> at Red Lion Inn

4. Connecticut Autism Action Coalition on April 17<sup>th</sup> in Hartford

5. Statewide Hospice & Palliative Care Summit on May 9<sup>th</sup> at the Aqua Turf

6. LeadingAge CT Expo on May 22 at the Aqua Turf

7. Shoreline Eldercare Alliance on May 22 at the Woodwinds

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## Milestone Alert!

Since becoming a Credential Service Provider of the Adult Family Living/Foster Caregiver Program (AFL) in 2016, our Registered Nurses have provided valuable education, training, and oversight to many enrolled families across the state. The AFL program is unique in that it provides compensation to family caregivers of over \$500 per week. As a token of their gratitude, the Board of Directors hosted an appreciation luncheon with the entire AFL team.

To make a referral or to learn more about the AFL



program please contact Mary Scagliarini, Director, at (203)988-4652.

## “Make America Remember Again” Campaign

Working together to Make America Remember Again! This campaign slogan tells us that we must remember the past generations affected by the disease. We also must remember that we are all victims of this disease and we must work together to end it! Our memory is priceless!

Hats are \$20.00. Proceeds are donated to the Alzheimer's Association.

Contact Nick if you would like to purchase a hat. [nick@assistedlivingct.com](mailto:nick@assistedlivingct.com)



Meriden: 203-634-8668  
Fairfield: 475-999-4900  
Shoreline: 860-669-1400

Assisted Living Technologies, Inc:  
203-235-8324

Contact Us

Do you think we're doing a good job?  
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